**RITUPARNA BERA, PMP, CSM, CSPO**

**Manager – Technology Strategy | Banking & Insurance Transformation| Executive MBA Candidate (2026) – Rotman School of Management, University of Toronto| my**[**rituparna@gmail.com**](mailto:rituparna@gmail.com) **| 905-876-8554 |** [[LinkedIn](https://www.linkedin.com/in/merituparna/)]

**PROFILE SUMMARY**

Technology strategy leader with **2 decades of**  driving digital transformation, automation, and operating model modernization across banking and financial services.  
Recognized for **advising senior executives** on technology-led business strategies that achieve operational excellence and measurable business outcomes.  
Combines consulting experience at IBM with enterprise transformation leadership at TD Bank.  
Currently pursuing an **Executive MBA at Rotman (UofT)** to expand strategic, financial, and leadership capabilities to drive value at the intersection of **business and technology**.

**CORE CAPABILITIES**

* **Technology Strategy & Transformation:** Digital, Cloud & Data Strategies | Tech Operating Models | Tech Value Optimization | Transformation Shaping
* **Banking & Insurance Expertise:** Retail & Wealth | Credit | Payments | Risk & Compliance | Fraud Analytics
* **Enterprise Architecture & Modernization:** Process Re-engineering | Automation | Cloud Enablement | AI Adoption
* **Engagement Leadership:** Business Case Development | Program Governance | Client Relationship Management | C-Suite Advisory
* **Consulting Skills:** Hypothesis-Driven Problem Solving | Strategic Roadmapping | Financial Modeling | Change Management
* **Leadership:** Cross-Functional Team Building | Mentoring | Inclusive Culture | Talent Development

**PROFESSIONAL EXPERIENCE**

**TD Bank Group – Toronto, ON**

**Product Owner & Technology Strategy Lead | Platform & Technology Enablement (2022 – Present)**

* Serve as a trusted advisor to Technology & Operations leaders to define automation and data modernization strategy across retail and wealth banking.
* Shape technology-driven business solutions by aligning digital investments to measurable value and operational impact.
* Lead multi-disciplinary teams (15+) through design, testing, and implementation of AI and automation solutions.
* Develop operating models that embed continuous improvement, quality engineering, and change governance.
* Partner with senior stakeholders (Director–VP level) to define roadmaps, build business cases, and present strategic recommendations.

**Key Impact:**  
✔ Delivered multiple transformation initiatives improving digital adoption, quality, and risk controls.  
✔ Created strategy framework linking technology metrics (automation ROI, DRE, release efficiency) to business KPIs.

**Business Analyst – TD Wealth (2018 – 2021)**

* Defined business and data requirements for modernization of Wealth Data and Client Onboarding systems.
* Developed and presented business cases that improved compliance and operational scalability.
* Partnered with PMO and risk teams to translate regulatory objectives into technology delivery priorities.

**Lead Quality Engineer – TD Wealth CPAM (2014 – 2017)**

* Managed testing and deployment of API and ETL systems supporting wealth operations.
* Implemented automation frameworks and data governance models that reduced manual effort by 30%.

**IBM Global – Client Engagements (2007 – 2014)**  
**Consultant – Banking & Financial Services**

* Advised enterprise clients on digital enablement, testing strategy, and technology modernization.
* Delivered value-based transformation programs for major clients including **Visa (USA), Nationwide Insurance, Bell Canada, and TD Bank.**
* Supported large-scale system integration, performance improvement, and quality management initiatives.

**EDUCATION & CERTIFICATIONS**

* **Executive MBA Candidate**, Rotman School of Management – University of Toronto (Class of 2026)
* **Master of Computer Applications (MCA)** – University of Kalyani
* **B.Sc. (Hons.) in Statistics** – University of Kalyani
* **Certifications:** PMP | Agile & Scrum | UiPath & Blue Prism | Azure Fundamentals (in progress)

**SELECTED ACHIEVEMENTS**

* Designed and executed technology roadmaps aligning AI, automation, and analytics with banking strategy.
* Partnered with executive leaders to define QE transformation vision and governance model.
* Recognized for consulting mindset, critical thinking, and cross-functional leadership.
* Passionate about translating emerging technology trends into actionable business strategy.

**TECHNOLOGY PORTFOLIO**

Python | FastAPI | JavaScript (Vue.js / React) | SQL | Azure Cloud | GitHub Actions | Selenium | Playwright | UiPath | Blue Prism | LangChain | LangGraph | Power BI | Jira |